

## CHRISTIAN AID PHONE CALLS

### FREE CALLS

All calls between Resource Christian Aid phone customers are absolutely free. So get your freinds and neighbours to sign up to Resource and get free calls between you forever.

### Phone calls

Using CPS (carrier pre-selection) means you don't need smart-boxes (no more call leakage), manual access codes or PBX programming - BT will route all calls via Resource at the local BT exchange.

#### ***Phone calls information:***

- Line quality:* Top 3 network providers so there won't be any reduction in call quality.
- Set-up time:* Takes 10 working days from receiving your application (both calls & line rental).
- Premium rate calls:* We automatically bar premium rate calls, but this can be removed at your request.
- CPS any line:* CPS works on BT lines only, except for BT's Low User scheme and BT payphones.