

CHRISTIAN AID MOBILE

MONTHLY LINE RENTAL
£15 per month includes 100 free any network UK minutes / texts

Free handset or £50 extra donation

5p per minute for calls to Christian Aid users

15p per minute for cross network calls

6% of the bill is donated to Christian Aid

Free fully itemised per second billing

Keep your mobile number

Calls to Christian Aid users	Anytime
Local & national	5p
Mobile	5p
Text	5p

UK calls	Anytime
Local & national	15p
Mobile (cross-network)	15p
Text	10p

Zone	UK to International Calls	Rate per min
1 a/b	Europe	19p
2 a/b	Eire Isle of Man, Channel Islands	19p
3	USA & Canada	15p
4	Australia & New Zealand	30p
5	Rest of the World	90p

Rates are in pence per minute including VAT. Minimum call charge 4p. All calls are charged on a per second basis.

Mobile common questions

How long does it take to connect?

Connecting takes 2 days for new numbers & 10 working days for people keeping their old numbers.

Which network does Resource use?

Resource use the new nationwide T-Mobile network.

Can I keep my old number?

Yes. Simply phone your current network provider and ask for the "PAC number" (Porting Authorisation Code)

I already have a mobile contract, can I still join?

Yes, as long as you have seen through the duration of your current provider's contract.

What qualifies as a call to a Christian Aid user?

Any call to a landline or mobile (Christian Aid customer) provided by Resource.

How can I donate an extra £50 to Christian Aid?

If you use your existing handset, Resource will donate an extra £50. Even "pay as you go" handsets can be unlocked to use our service by going online to www.modifications.co.uk or to a local mobile phone shop.

What new handsets do you supply?

Resource supply the latest handsets, to find out more go to www.resource-utilities.com.

Is there a contract term?

Yes. Resource has a minimum contract term of 18 months.