

MEMBER DEALS FOR CALLS & LINE RENTAL

Fully itemised on a single monthly Resource bill. Our single point customer service means you talk to one person for any enquiry.



PHONE CALLS Super low rates

- Free calls between all FMO members
- 1.0p national / local calls

Daytime calls	RESOURCE	BT standard	Saving
FMO members	Free	6.73p	100%
Local	1.0p	3.36p	70%
National	1.0p	6.73p	85%
Vodafone	9.5p	13.8p	31%
O2	9.5p	11.0p	14%
Orange	9.5p	12.0p	21%
T-mobile	9.5p	13.2p	28%
3	17.0p	22.2p	23%

Inbound calls	RESOURCE	BT	Saving
0800 inbound	3.0p	6.0p	50%
0845 inbound	0.5p	3.0p	83%
0870 inbound	-3.0p	0.0p	-

Rates are in pence per minute excluding VAT. All calls are subject to a 1p connection charge per call and are charged on a per second basis. Free calls only to FMO members using Resource's services. BT charge £50 per quarter for 0800, 0845 + 0870 inbound numbers. We charge minimum £1 per number per month.

CALL CAP OPTION 30% off BT rate

- Mobile calls won't cost you more than 25p
- Local/national calls won't cost more than 5p

Traffic type	RESOURCE	BT	Saving
Mobile rate per minute	7.0p	10.0p	30%
Mobile cap	25.0p	25.0p	-
Mobile connection charge	7.0p	7.0p	-
National/local rate per minute	1.9p	2.7p	30%
National/local cap	5.0p	5.0p	-
National/local connection charge	2.0p	2.0p	-

Rates are in pence per minute excluding VAT. Same rates apply to day, eve and w/e calls. Mobile rates apply to all mobile networks except 3 and Dolphin. Compared to BT Business Option for which BT customers must spend over £42 per month. There is no minimum spend requirement for Resource.

BT LINE RENTAL 20% off BT rate

- Same BT lines, same BT engineers etc
- One monthly bill for all Resource services

Line type	RESOURCE	BT	Saving
Business single / multi	£34.50	£43.11	20%
Residential single	£25.50	£29.37	13%
ISDN2	£78.00	£97.50	20%
ISDN30 (per channel)	£43.66	£54.57	20%
All BT Select Services	-	-	20%

Rates are compared per quarter excluding VAT. Resource bills monthly. Rebate cheques given by BT as they bill a quarter in advance.