

# Home phone bundles for calls + line rental

## RESOURCE

0845 233 2222

### COMPARED TO BT

- 50% off call connect charges
- 50% off landline day calls
- 20% off mobile day calls
- 10% off line rental

### CARBON NEUTRAL CALLS

At Resource we buy carbon neutral calls off our carrier suppliers. Our carrier uses soft switches to route your calls instead of the power hungry old fashioned hardware used in telephone exchanges. That means much less power used, which is then offset by carbon credits. So reduce your carbon footprint when using our service!

## CALL PACKAGES

- Our customer service and billing
- No contract

Package costs per month	Resource	BT	Talk Talk
Free weekend landline calls	Free	Free	Free
Free evening & weekend landline calls	£2.49	£2.49	Free
Free anytime landline calls	£4.99	£4.99	£5.50

Rates are including VAT. All calls are billed per second to the nearest 1p. Applies to 01 and 02 calls only. After 1 hour calls are chargeable at rates below.

## PHONE CALLS

- 50% off all daytime calls to all landlines
- 50% off all call connection charges

Call rates outside packages	Resource	BT	Talk Talk
Resource customers	Free	6.4p	6.4p
Local & national daytime	3.2p	6.4p	6.4p
Local & national eve	1.5p	1.7p	Free
Mobiles day	9.6p	12p	12p
Mobiles eve	6.3p	7p	7p
Connection charge per call	5.5p	11p	11p
Billing	Per second	Per minute	Per minute

Rates are in pence per minute including VAT. All calls are billed per second to the nearest 1p. Resource free calls are for landline calls outside the above packages and are only eligible to Resource registered landlines. All calls outside the call packages are subject to a 5.5p call connection charge.

## LINE RENTAL

- Same BT line, same BT engineers etc
- 10% off BT's line rental rate

Line rental and call features	Resource	BT	Talk Talk
Line rental per month	£11.96	£13.29	£12.04
Contract	None	12 months	12 months
All BT Call Features	20% off BT	-	-

Rates are compared per month including VAT. Resource bills monthly. Rebate cheques given by BT as they bill a quarter in advance.